# PATIENT NEWSLETTER

### Flu and Covid Jabs

It's that time of year again where we encourage all our eligible patients to have their flu vaccination. This year, we can also offer the Covid booster to certain patient groups. Please attend the clinics when you are invited to do so or book with a local chemist. if you are eligible for free NHS vaccinations, most high street chemists can also administer your jabs if you prefer.

### Cancer Screening

We cannot encourage you enough to take up any invitations of cancer screening that you may be offered. In particular cervical screening (smear tests) and FIT (the poo test) can detect early or pre cancer changes. Early detection makes all the difference. If you don't want to do it for yourself, do it for your loved ones.

### Welcome

You may notice a number of new staff members and I am sure you will join us in welcoming them to the Marsh team.

### How Are We Doing?

Feedback, both good and bad, is very important to us. Knowing what we do well and knowing what we need to improve on helps us maintain and develop our services to you. The Friends and Family feedback sheets are available at both sites so please let us know your thoughts.

### Be Kind Campaign

Kindness costs nothing and at this time of increased financial hardship for many of us, a smile or a kind word is priceless. None of us really know what is going on in the lives of the people we meet, so please be patient and be kind.

### Appointments

The demand for appointments is busy as always so please ensure that you are available if you have booked a phone appointment. If you are unable to attend a face to face appointment, please let us know. Although our team is seeing more patients than ever, there are still times when appointments are wasted due to non-attendance.

If you have a non-urgent query such as requesting a sick note, please be aware that requests can be made via Accurix on our website. However, please remember this is for NON-URGENT queries only as it may take up to 3 days to action any request.



Be Kind