



PATIENT NEWSLETTER



Stay Safe, Stay Warm

For advice on staying safe and warm in your home this year, please see

<https://lincolnshire.connecttosupport.org/housing-and-independence-at-home/staying-safe-at-home/>

Immunisations

Thank you to everyone who has had their flu vaccinations already - not only are you protecting yourself but also those around you. We would strongly advise you to accept any invitations for vaccinations you are sent such as pneumonia, shingles and of course Covid. If you have any questions about what vaccinations you are eligible for please see www.nhs.uk/conditions/vaccinations/nhs-vaccinations-and-when-to-have-them/ or speak to our nursing team.

Appointments

If you no longer need a prebooked appointment or are unable to attend for any reason, please let us know as soon as possible to enable us to offer that appointment to another patient.

Patient Participation Group (PPG)

If you would like to join the PPG, please keep an eye on our website as we will soon be asking for applications from our patients to join. You do not need any particular experience, just a desire to help us to understand our patient's needs and develop our services for the future.

Dispensary Updates

You may have noticed the dispensing machine at North Somercotes is now up and running, enabling our patients to collect their medication 24 hours a day. Most but not all medication can be collected in this way so please discuss this with our Dispensary team.

Feedback

Thank you to everyone who has completed our Friends and Family Survey. Your feedback is very important to us. We would request that if you have a complaint or negative feedback, you contact us directly with additional details to enable us to properly investigate.

