



PHARMASELF24

The new Pharmaself24 machine is up and running at North Somercotes and the first prescription was collected in October. The service has greatly reduced queues and in turn waiting times at the North Somercotes dispensary. Feedback about the service has been extremely positive, from both staff and patients.

What is Pharmaself24?

Pharmaself24 is a prescription collection point that allows patients to collect medication 24 hours a day, 365 days a year.

Where is it Located?

The machine is located next to the side entrance of the North Somercotes Practice.

How Does it Work?

When a patient signs-up for Pharmaself24 any future prescriptions dispensed will be loaded into the machine. The patient will continue to order medication in the same way as prior to using this service. As medication is dispensed and bagged, it will be loaded into the machine and the patient will receive a text message containing a 6-digit code once the prescription is ready to collect. This code must be entered onto the touchscreen of the Pharmaself24 to retrieve the prescription.

Please note prescriptions can only be held in the machine for 4 days.

Who can Sign-up to Use the Phamaself24?

Most patients can sign-up to use Pharmaself24. However, certain items cannot be stored in the machine. These include:

- Fridge items.
- Controlled drugs.
- Glass bottles .
- Prescription bags that are too large for the machine.

How do you Sign-up to Use Pharmaself24?

To sign-up please speak to a dispenser, who will give you a form to complete and return to dispensary at your convenience. When you are signed up for the service you will receive a confirmation text message.

